

New ecoSmart Toner Recycle Program

Toshiba is excited to announce a new toner recycle program, ecoSmart, with a fresh new look and process. ecoSmart replaces the Close the Loop program which was discontinued effective January 1, 2019.

New Look:

To better distinguish between programs, ecoSmart recycling boxes feature a colorful new look.

New Ordering Process:

- Effective January 1, 2019, all customers will need to place requests for ecoSmart recycling kits through their authorized Toshiba dealer.
- Authorized Toshiba dealers can order the ecoSmart kits directly from the Toshiba FYI Machines/Accs/Supplies store.
- Two options are available as listed below with all-inclusive charges that include boxes, recycling and shipping fees:
 - Item: ECOKIT3 ecoSmart Toner Recycle Kit with 3 recycle bins \$105.00
 - Item: ECOKIT1 ecoSmart Toner Recycle Kit with 1 recycle bin \$40.00

*ecoSmart will **only accept Toshiba branded toner cartridges** and not third-party items, including toner or inkjet cartridges. This includes, toner cartridges, drum units and waste toner bags/boxes.

Important Note:

As the Close the Loop program was being discontinued, the last day to return Close the Loop program boxes was February 28, 2019. To ensure all program participants were made aware of the Close the Loop program discontinuation, the attached letter was sent to all program participants via email and posted to the Close the Loop portal on December 17, 2018.



December 17, 2018

Attn: Important Changes to Toshiba's MFP Toner Recycling Program

Dear valued Closed the Loop participant,

In addition to being a leader in document management and imaging, Toshiba has been widely recognized for its sustainable business practices including the toner recycling program run in conjunction with Close the Loop.

Toshiba's commitment to the environment includes helping clients like you keep toner cartridges out of landfills where a typical cartridge can take up to 1,000 years to degrade.

In 2019, we are making a few changes to our toner recycling efforts.

Beginning January 1st, the **Close the Loop** program will be replaced with a new Toshiba toner recycling program called **ecoSmart**.

With ecoSmart, Toshiba cartridges are processed and turned into useful building materials - staying out of landfills.

There are a few important differences between Close the Loop and ecoSmart, including:

1. ecoSmart recycling boxes will be ordered from your reseller not through the website for Close the Loop.
2. ecoSmart will **only accept Toshiba branded toner cartridges** and not third-party items, including toner or inkjet cartridges.

Please note the following important dates:

- **January 1, 2019:** From this date forward, all requests for ecoSmart Recycling boxes are placed with your reseller.
- **February 28, 2019:** Last day to return Close the Loop recycling boxes for processing. After this date, only ecoSmart boxes with Toshiba toner cartridges will be accepting for recycling.

Toshiba thanks you for your business and for helping us preserve our environment.