



TOSHIBA
Don't copy. Lead.

Here's what business-class copier customers are saying about their experience with **Toshiba** and other copier manufacturers. These results are based on the responses of thousands of copier owners surveyed in [J.D. Power and Associates 2004 Copier Customer Satisfaction study](#).

Another one of the many reasons GI Office Technologies can truly be
"Your Digital Partner".

Company	Overall Ownership Experience	Product	Sales	Services
Toshiba	●●●●●	●●●●○	●●●●○	●●●●●
Canon	●●●●○	●●●●○	●●●●○	●●●●●
Gestetner	●●○○○	●●○○○	●●○○○	●●●○○
HP	●●●●●	●●●●●	●●●●●	●●●○○
Imagistics	●●●●●	●●●●●	●●●●●	●●●○○
Konica Minolta	●●●○○	●●○○○	●●●●○	●●○○○
Kyocera	●●●●○	●●●○○	●●●○○	●●●○○
Lanier	●●○○○	●●○○○	●●●○○	●●○○○
Lexmark	●●●○○	●●●○○	●●●●●	●●●○○
Panasonic	●●○○○	●●●○○	●●●○○	●●○○○
Ricoh	●●●○○	●●●○○	●●●●○	●●●○○
Savin	●●●○○	●●●○○	●●●○○	●●●○○
Sharp	●●○○○	●●○○○	●●○○○	●●●●○
Xerox	●●●●○	●●●○○	●●●●○	●●●○○

The Scoring

Among the best	●●●●●	Does not really stand out	●●●○○
Better than most	●●●●○	The rest	●●○○○