



# G-I OFFICE TECHNOLOGIES

## 'We have been extremely happy'

"Your entire staff are the reason we have been a customer of G-I Office Technologies for so many years. The excellent customer service is invaluable, and we look forward to working with your organization for years to come."

Kristin Gasser-Casucci  
Physicians Plus



## 'Excellent Customer Service'

"Customer Service has been going downhill all over the country. G-I has always & continues to provide excellent customer service."

15 yr Customer Service Rep  
TCS/BASYS Controls

## 'Very professional'

"Everyone I encountered at G-I was very professional.....we have a good, long standing working relationship."

Penny Drager  
Stevens Construction

## 'We are getting the most out of our new systems'

"The G-I IT Dept had our equipment ready to run on our network the moment we plugged it in. They have answered all of our questions to ensure we are getting the most out of our new systems."

Frank Beer Dist., Frank Liquor Co.

## 'Highly professional, knowledgeable & friendly'

"Your service representative was highly professional, knowledgeable and friendly. We appreciate the great service and the professionalism of your people. Thanks!"

Reuter & Whitish

## 'Genuine respect for our business needs'

"Nick Werner & G-I Office Tech had been supporting Econoprint for many years. We punish our office equipment on a daily basis...you've always shown genuine respect for our business needs and done whatever it takes to keep us running."

David Zavadsky  
IS Mgr. Econoprint, Inc.

## 'Years of excellent support'

"On behalf of the Greater Madison Chamber of Commerce, we wish to thank you and the entire staff at G-I Office Technologies for the years of excellent service and support you have given the Chamber. We have especially enjoyed our close working relationship and look forward to continuing this partnership into the future."

Greater Madison Chamber of Commerce

## 'Upgrade to digital and networking'

"I am pleased with the upgrade to digital machines and the networking capabilities. Your company has demonstrated a commitment to providing an excellent product and service. I look forward to a long-term partnership with G-I Office Technologies."

Martin A. Preizler  
Pres/CEO  
Physicians Plus Insurance Corporation

**'Extraordinary efforts'**

"I'd like to thank you for your extraordinary efforts in the last several weeks. You've made the formidable task of removing all our old copiers and replacing them with new as manageable as easy as possible."

Theresa Lambert  
WEA Trust Building & Business  
Services

**'Excellent customer service'**

"Just a short not to compliment your company for the excellent customer service we receive. The staff is always very pleasant and actually fun to talk to when I call. I look forward to many more years of doing business with you."

Terry Hanson  
Brunsell Lumber & Millwork

**'Affordable'**

"Thank you for your help in identifying for us a new, affordable copier that will meet our organization's growing needs. I greatly appreciate the personal interest you took in helping us find the copier that would be right for us."

Larry J. Martin  
Exec. Dir  
The Dane Fund

**'Save a tremendous amount of money'**

"Our new Toshiba copier/printers have allowed us to save a tremendous amount of money. We previously outsourced jobs that are now done right here in our office for less money and on our schedule."

Andrew Johnson  
Information Technology Manager  
Frank Beer Dist., Frank Liquor Co.

**'Above and beyond'**

"The G-I teams have always gone above and beyond...not every company does that."

Roger Ipsen  
Great Lakes Education Load Services

**'Beyond my expectations'**

"You have gone above and beyond my expectations...I know I can count on you and your team at G-I Office Tech."

Holly Christian  
Veridian Homes

**'Whatever it takes to insure our satisfaction'**

"Axley appreciates G-I's customer loyalty. Over the years G-I has found many creative ways to do whatever it takes to ensure our satisfaction."

Bruce A. Wichmann  
CPA Firm Administrator  
Axley Brynelson, LLP



**'Wonderful'**

"Wonderful, prompt service. Professional and courteous!"

Maryanne Anderson  
Slack Attack

**'Our technician, Mike, is superb'**

"Our technician, Mike, is the 'best'. He is a superb representative of your company."

Sharon Schubert  
Thermo Fisher Scientific

**'Very Satisfied'**

"I want you to know that Badger Prairie Health Care Center has been very satisfied...the level of service we have received has been outstanding."

Laura Slavik  
Dane County Badger Care Center

**'The best in the business'**

"The reason we stay with G-I is your service...the best in the business. Our copier-printer is a work horse, and now has 1,200,000 impressions."

Lisa Imhof  
State of WI Bureau of Technology

**‘One less thing to worry about’**

“Your sales personnel made sure that everyone in this office understood all the copier functions, and answered all our questions. Your maintenance personnel have always been, and still are, outstanding. We have always been pleased with your service, and continue to be. Thank you for making sure we are well taken care of. It gives us one less thing to worry about in our hectic day-to-day business operation.”

Sharon Barrett  
Mueller Sports Medicine

**‘Informative and considerate’**

“Throughout the entire buying process, your entire team was very informative while being considerate of the needs and concerns of a small municipality like ourselves.”

Andrew R. Christensen  
City of Juneau

**‘Upbeat, informative and a pleasure’**

“Your technician, Nick, has been to our location on numerous occasions. He is always upbeat, informative and a pleasure to work with. On this particular occasion, he not only fixed the fax machine problem, but also assisted me with a minor problem with our G-I copier. I believe Nick is an asset to your company.”

Pepsi-Cola Bottling

**‘Knowledgeable and efficient’**

“G-I Office Tech personnel were uniformly knowledgeable and efficient...I heard only good things from our staff.”

WEA Insurance Trust

**‘Always prompt & courteous’**

“G-I has always responded promptly and courteously to our calls for service or supplies, and their sales representatives keep me informed of new equipment or options which might save us money or make our jobs easier.”

Kristine A. Crary  
Wisconsin State Journal

**‘User friendly / multiple tasks / excellent copies’**

“We have been very satisfied with the copier that our school has been leasing from you. The copier is user friendly, performs multiple tasks, and produces excellent copies.”

Cheryl McCarthy  
St. John the Evangelist School

**‘Nothing but good’**

“Just a comment on the installs we had this week...our Admin Secretary says they all love it. ‘Ease to use’— ‘Quick for scanning’...our office has had nothing but good response.”

Mike Paulus  
Controller Stark Company Realtors

**‘Excellent Customer Service Attitude’**

“G-I Office Technologies seems to provide the excellent customer service attitude that is apparent in everyone there.”

Bonnie McCloskey  
Wisconsin Manufacturers & Commerce

**‘Service with sales make us repeat customers’**

“Our sales rep Glenn returns my phone calls promptly, is always fun to talk to, has helped us many times with issues...the good technical service combined with our sales rep makes us repeat customers.”

Carol Samuel  
Esker Inc.

**‘Knowledgeable Staff’**

“Thank you for standing behind the products you sell and for doing so with a personable, knowledgeable staff.”

Traci A. Gorski  
Great Lakes Higher Education  
Corporation

**‘Everyone is positive & enthusiastic’**

“From the person who answers the main line to the people in the service department, to the service tech who come to our business, everyone is positive and enthusiastic and eager to ensure we’re up and running as quick as possible.”

Stateline Family YMCA

**‘Putting customer needs up front’**

“The Alexander Company will continue to do business with G-I because of the attitude you have shown in putting the customer’s needs up front.”

Randall P. Alexander  
The Alexander Company Inc.